



PLEASE COMPLETE & SEND WITH EQUIPMENT TO:

Action Communications, Inc.  
11630 Airport Rd. Ste B-300  
Everett, WA 98204  
425-348-9121  
Service@ActionComInc.com

# REPAIR FORM

## CUSTOMER INFORMATION

Company: \_\_\_\_\_ Name: \_\_\_\_\_  
 PO#: \_\_\_\_\_ Phone: \_\_\_\_\_ Email: \_\_\_\_\_

## RETURN REPAIR TO:

Attn: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

## BILL TO: Same as Return Address

Attn: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

## EQUIPMENT INFORMATION

Make: \_\_\_\_\_  
 Model: \_\_\_\_\_  
 Serial #: \_\_\_\_\_

## WARRANTY INFORMATION

Warranty Repair (Include Bill of Sale)  
 Out of Warranty. Pre-approve repair up to \$ \_\_\_\_\_

## SYMPTOM

No/Low Power     No Receive     Dead     Broken Case     Broken Knobs/Buttons     Stripped Screw Hole  
 No/Low Audio     NoTransmit     Got Wet     Dropped     Constant Tone     No Accessory Connection  
 Others & Details: \_\_\_\_\_

## ACCESSORIES *Do not send accessories unless related to the problem with the equipment.*

Antenna     Microphone     Earpiece     Belt Clip     Control Head  
 Battery     Headset     Charger     Radio Only     Other: \_\_\_\_\_

*Estimation Fee: If the repair cost is higher than the Pre-approval amount specified, customer will be notified of the estimated repair cost. If customer elects not to proceed with the repair, an estimation fee of \$60 will be charged. That estimation fee can be applied as a credit towards a replacement purchase customer makes from Action Communications.*

*Equipment that has sustained major board damage, physical abuse, liquid damage, will be designated as not repairable. Physical and liquid damage beyond equipment specified tolerances may not be covered by manufacturer's warranty.*

**Customer Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_  
 MM/DD/YYYY